"If You See Something, Say Something™" SUSPICIOUS ACTIVITY

Improved awareness can prevent businesses from being used in illicit or terrorist activities.
Be aware. Your effort makes a difference.

What to look for?

- ✔ Person(s) taking notes, drawings, photos, or videos of your business
- ✔ Person(s) attempting to gain information in person, by phone, or by email about your business operations (specifically about security measures and personnel)
- ✔ Person(s) conducting surveillance of self-service areas (i.e., salad bars, condiment areas, and open bulk containers)
- ✔ Person(s) attempting to gain access to restricted or unauthorized areas
- ✔ Thefts of employee uniforms, badges, or packaging labels
- ✔ Employees changing working behavior or working irregular hours
- ✔ Unattended vehicles illegally parked near your business
- ✔ Unattended items (e.g., backpacks, boxes) within or near your business

What can you do?

- ✔ Notify management if you observe something suspicious
- ✔ Secure open containers of food or ingredients in food preparation areas appropriately
- ✔ Control access of all employees, delivery personnel, and patrons to food storage and preparation areas
- ✔ Keep doors locked as appropriate and prevent access to food preparation and storage areas, including loading docks
- ✔ Monitor self-service areas (i.e., salad bars, condiment areas, open bulk containers) for evidence of tampering
- ✔ Monitor products for retail sale for evidence of tampering (i.e., damaged packages, evidence of resealing of packages, leaking packages)
- ✔ Monitor the security of the premises as appropriate
- ✔ Conduct background checks on employees
- ✔ Train employees on awareness of suspicious activity and reporting procedures

If you suspect that a patron has consumed contaminated food:

If it is an emergency situation, DIAL 911.

Contact your local public health department: _____

Concerned? Contact local authorities to report suspicious activity.

Local Police: _____ Contact _____

Local FBI Office: _____

To identify your local FBI field office visit http://www.fbi.gov/contact-us/field.

Those having witnessed suspicious activity can also submit a "tip" at https://tips.fbi.gov/.

Photos courtesy of: (1) Salad Plate: http://www.dvo.com/newsletter/monthly/2009/june/images/salad.jpg; accessed 06/21/2010; (2) Man taking a serving from salad bar: http://posnation.com/graphics/00000001/categories/Cafeteria_POS.png; (3)Hot food buffet selection: http://67.99.204.233/Merchant2/graphics/00000001/TILES/tiles.jpg; accessed 06/21/2010; (4) Salad bar selection: http://upload.wikimedia.org/wikipedia/commons/e/e8/Salad_bar.JPG; accessed 06/15/2010; If You See Something, Say Something ™ used with permission of the NY Metropolitan Transportation Authority