

NORTH CAROLINA PROVIDER EQUIPMENT AGREEMENT

Provider ID: _____

Effective Date: _____

This Agreement is made by and between XEROX State & Local Solutions, Inc. a New York Corporation, (hereinafter "XEROX") and _____, a corporation, individual(s), partnership, Limited Liability Company (LLC), other _____; organized and existing under the Laws of the State of _____, and having a business, residence at _____ (hereinafter "Provider").

XEROX is under contract with the State of North Carolina (hereinafter "State") to provide an automated e-Child Care system that provides timekeeping and recording of attendance of State authorized child care attendees as well as provide the State's reimbursement for the subsidized attendees to child care providers. As part of that contract with the State, XEROX is also required to furnish equipment for the use of child care providers and maintain that equipment.

Article 1: XEROX STATE AND LOCAL SOLUTIONS RESPONSIBILITIES

- 1.1 XEROX will furnish Provider with Point of Service (POS) device (hereinafter "Equipment") and related services: installation, training, repairs, and help desk support.
- 1.2 Equipment. Equipment shall be a VeriFone model VX 510 or 570 Point-of-Service device (POS). XEROX reserves the right to change the Equipment's brand, model or features at any time without prior notification to Provider.
- 1.3 Equipment Ownership. Equipment shall at all times remain the property of XEROX.
- 1.4 Equipment Usage. Equipment shall be used by Providers solely in connection with the North Carolina Subsidized Child Care Program (hereinafter "Program").
- 1.5 Equipment Allocation. One (1) unit of Equipment shall be furnished for every 50 State authorized Child Care attendees assigned to the Provider under the State Child Care Program (hereinafter "Active Participants"). XEROX reserves the right to remove excess Equipment on demand during Provider's normal business hours. Excess Equipment is defined as a ratio of Equipment to Active Participants of less than 1:50 when more than 1 (one) unit of Equipment is furnished (examples: 1:49 or 1:30). Guidelines for Equipment allocation are established under a separate contract between XEROX and the State.
- 1.6 Shipping and Training. POS devices will be shipped via FedEx to providers at the address supplied in the provider record. Installation instructions are included with the device. Additionally, each provider will be shipped one (1) *Quick Reference Guide* and one (1) *POS User Manual*. This reference material will be also be made available on the Provider Web Portal. Providers will also be shipped a phone number for the e-Child Care Operations Center that can assist with installation and training questions.
- 1.7 Help Desk. XEROX shall provide a toll-free telephone number for Provider use 24 hours per day/7 days per week. The Help Desk will be staffed by customer support representatives. The Help Desk will also be staffed on all major holidays.
- 1.8 Equipment Repair. XEROX shall be solely responsible for repair of Equipment. For Equipment repair, Provider shall promptly notify XEROX using the XEROX Provider Help Desk number 1-877-606-2776. Repair calls will be accepted during normal help desk hours listed above. Telephone calls from pay phones will not be accepted. At XEROX discretion, Equipment may either be repaired or replaced. If the

equipment issue cannot be resolved by phone with the Customer Service Representative nor National Equipment Maintenance Center (NEMC), and replacement equipment is required, the equipment is replaced within 48 hours of notification of the problem and is received by the provider the following business day.

- 1.9 Supplies. XEROX will provide the initial supply of paper. After the initial two (2) rolls per device supply, Providers will be responsible for purchasing paper for the equipment.

Article 2: PROVIDER RESPONSIBILITIES

- 2.1 Equipment Use and Care. The Provider agrees that it shall follow the instructions of any manuals accompanying the Equipment, as amended from time to time, in the care, use and installation requirements of the Equipment as specified by the manufacturer or XEROX.
- 2.2 Equipment Security. Provider agrees that it shall provide reasonable security measures to protect the Equipment from damage, theft or unauthorized use.
- 2.3 Equipment Environmentals. Provider agrees that it shall provide suitable electric current (standard 120 volt outlets) to operate the Equipment, a suitable place for Equipment installation, a suitable environment for the Equipment and telephone service for use by the Equipment (shared or dedicated at Provider discretion). Provider agrees to be solely responsible for and bear all one-time and recurring expenses and fees, of all electrical and telephone/internet services necessary for the operation of the Equipment.
- 2.4 Provider and Bank Data. Provider agrees that at all times it shall provide accurate and current data for Exhibit A (North Carolina Provider Settlement Authorization Form). Provider acknowledges that failure to immediately notify XEROX in writing of changes to Exhibit A data may result in delay in equipment installation and/or payment for child care services. Provider acknowledges and agrees that banking information can be used to credit, debit, and/or make adjustments to credits or debits, required to fulfill the terms of this agreement.
- 2.5 Equipment Control and Location. Provider agrees that it will at all times keep the Equipment in its sole possession and control. The Equipment shall not be moved from the Provider address (es) reflected on record with the State without prior authorization from State.
- 2.6 Equipment Liens. Provider agrees that it shall keep the Equipment free and clear of all liens and encumbrances.
- 2.7 Equipment Access. Provider agrees that XEROX or its designee shall have free and clear access to the Equipment at all reasonable times for the purpose of maintenance, repair, inspection or removal.
- 2.8 Equipment Repair. Provider agrees that it shall not make or attempt to make any repairs to the Equipment.

Article 3: TERM AND TERMINATION

- 3.1 Term. The term of the Agreement shall commence on the Effective Date and continue through Provider's State determined term of agreement for participation, as well as the existence of assigned Active Participants.
- 3.2 Renewal Periods. Unless the Agreement is terminated or expires in accordance with the terms of this Agreement, this Agreement shall automatically renew without further action for the duration of authorization assignment and active participation.
- 3.3 Termination. Either party may terminate this Agreement without cause upon giving fifteen (15) days prior written notice to the other party, citing this Section 3.3.

This Agreement shall terminate immediately upon the instance of one or more of the following: Provider is no longer authorized under the State Subsidized Child Care Program or Provider ceases its business operations in the State for any reason.

3.4 Effect of Termination – Equipment. Within five (5) business days of Agreement termination, Provider shall return all Equipment to XEROX at XEROX expense and in the manner agreed to by XEROX, or make the Equipment available for XEROX pickup at a mutually agreed time from 9:00 a.m. to 5:00 p.m., Monday through Friday, excluding Federal holidays. Upon termination of the Agreement pursuant to the provisions herein, Provider will immediately return the Equipment to XEROX or purchase the Equipment from XEROX at a price to be mutually agreed upon between XEROX and Provider. Failure of the Provider to return equipment within ten (10) business days of the effective termination date will result in an ACH debit for the value of the Equipment in an amount no greater than three hundred thirty dollars and no cents (\$330.00) to the Provider's financial institution account.

Should such a debit occur as a result of non-returned equipment on the part of Provider, Provider will have 30 days from the day of the debit to return the equipment and receive a full refund. Credits will not be issued beyond 30 days and Provider will own the equipment if they were successfully debited in accordance with the terms of this Agreement.

Article 4: CARE OF EQUIPMENT

4.1 Provider agrees to follow the instructions of any Manuals accompanying the Equipment, as amended from time-to-time, in the use and care of the Equipment and agrees to advise XEROX or its authorized representatives of any conditions that may require servicing. Provider will take all reasonable security measures to protect the Equipment from damage and/or unauthorized use. Provider will not make or attempt to make any repairs to the Equipment. Provider will ensure that Provider's existing insurance covers the Equipment against casualty loss, fire, or theft. Provider agrees to bear the expense of repairing damage to the Equipment which occurs while the Equipment is in Provider's care, unless such damage is caused by Equipment malfunction which did not result from Provider's improper use of the Equipment.

Article 5: LIMITATION OF LIABILITY

5.1 XEROX and the State will not be responsible or liable for any cost, expense or damage arising out of the use of the Equipment by Provider including, but not limited to, lost profits or damages to persons or property. Provider will bear all risks including the entire risk of loss, theft, damage or destruction of the Equipment and all liability for the use, possession, operation, storage and condition of the Equipment; provided, however, that Provider will not be liable for personal injury and/or damages to property resulting from the negligence or willful acts of XEROX, its employees, subcontractors or agents.

Article 6: INDEMNIFICATION

6.1 Provider will indemnify and hold XEROX, its parent corporations, affiliates, employees, subcontractors and agents harmless from all losses, costs, expenses and damages, including attorneys' fees, incurred because of or incident to the Equipment or the use, possession, operation, storage and condition thereof; provided, however, that Provider's obligation to indemnify and hold harmless will not apply in cases in which XEROX will be found liable for personal injury and/or damage to property resulting from the negligence or willful acts of XEROX, its employees, contractors or agents.

Article 7: WARRANTIES

7.1 XEROX WARRANTS THAT SERVICES PROVIDED UNDER THIS AGREEMENT WILL BE PERFORMED IN ACCORDANCE WITH INDUSTRY STANDARDS BY QUALIFIED PERSONNEL IN A QUALITY MANNER AND WILL CONFORM TO THE SPECIFICATIONS AS DESCRIBED HEREIN.

7.2 THE EXPRESS WARRANTIES SET FORTH IN THIS SECTION ARE THE ONLY WARRANTIES GIVEN BY XEROX WITH RESPECT TO THE SERVICES AND EQUIPMENT PROVIDED PURSUANT TO THIS AGREEMENT. XEROX MAKES NO OTHER WARRANTIES EXPRESSED OR IMPLIED, OR ARISING BY CUSTOM OR TRADE USAGE AND SPECIFICALLY MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

Article 8: GOVERNING LAW

8.1 This Agreement will be governed by and construed in accordance with the Laws of the State of North Carolina and any action commenced hereunder shall be brought in State of North Carolina. Further, Provider consents to the jurisdiction of the courts located in State of North Carolina.

Article 9: ASSIGNMENT

9.1 Neither this Agreement, nor any right or obligation thereunder, shall be assigned to third parties by the Provider without the prior written consent of XEROX.

Article 10: AMENDMENTS OR ADDENDA

11.1 The amendments, addenda, exhibits or attachments listed below, are incorporated herein by reference:

Exhibit A: North Carolina Provider Settlement Authorization Form
Exhibit B: Provider Location Confirmation Form

Article 11: INDEPENDENT CONTRACTOR

12.1 The parties shall, at all times, be independent contractors and nothing contained herein shall be deemed to create any association, partnership, joint venture, or relationship of principal and agent or employer and employee between the parties.

Article 12: ENTIRE AGREEMENT AND MODIFICATIONS

13.1 This Agreement supersedes any and all prior representations, conditions, warranties, understandings, proposals, or previous agreements between the parties hereto, either oral or written relating to the matters of this Agreement hereunder and constitutes the sole, full and complete agreement between the parties.

13.2 Further, this Agreement shall not be modified, changed, amended, or waived except by means of a written instrument signed by an authorized representative of each party.

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IN WITNESS WHEREOF, the parties hereto have, through duly authorized officials, executed this Agreement.

XEROX STATE & LOCAL SOLUTIONS, INC. CHILD CARE PROVIDER

By: _____
(Signature) (Signature)

(Name, type or print) (Name, type or print)

(Title) (Title)

(Date) (Date)

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Exhibit A

**NORTH CAROLINA REIMBURSEMENT
AND PAYMENT AUTHORIZATION FORM**

Provider ID #: _____

(Full Legal Business Name)

Authorizes XEROX and its designated financial institution, Bank of America, and the financial institution listed below to deposit reimbursement funds to and debit from (equipment) the indicated business account for activity related to the State of North Carolina's Child Care Subsidy Program subject to the terms of the Provider Agreement.

Choose () One:

<input type="checkbox"/> First Submission	<input type="checkbox"/> Change in Banking Info
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**Fill in information for the account funds
will be deposited in to:**

Business Information:

Authorized Individual Name

Title

DBA (Business Name)

Address

City/State/Zip

Telephone Number

Authorized Signature

Checking Account Number:

Bank Routing Number (ABA Number):

For checking accounts:

- Attach a Voided Check, deposit slips **CANNOT** be accepted as a form of proof.
- You may also enclose a letter from your bank with the Routing and Account Number information printed on it.

For savings accounts:

- A Deposit Slip for Savings Accounts **CAN** be accepted.
- You may also enclose a letter from your bank with the Routing and Account Number information printed on it.

NOTE: Failure to follow directions in Step 4 **MAY** result in funds being rejected or deposited into the wrong account.

Step 5: Return completed form to:

**Xerox State and Local Solutions C/O Child Care
Contracts Department
1200 Williams Drive, Suite 1210
Marietta, GA 30066
Questions? Contact us at: Tel: 1-800-204-9919 Fax: 770-919-1884
Or E-mail – ecc@cdeinc.com**

Exhibit B
Provider Location Confirmation Form

Please complete a separate sheet for each facility if you own more than one.

Facility ID Number	
Name	
Facility Name (if different)	
Street Address	
City	
State	
Zip Code	
County	
Primary Phone Number	
Second Phone Number	
Third Phone Number	
Primary Contact Name	
Secondary Contact	